

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS
Curative Connections (Green Bay)	Home & Community Program (formerly Wraparound)	Total residents served = 7
		7 residents received direct services & 15 spouses/family members were supported.
Door CANcer, Inc. (Sturgeon Bay)	Ferry travel/Medical Travel Fund (MTF)	Reimbursed \$4,914 for 364 vehicle ferry trips utilized through the W.I. MTF
		(100% reimbursement rate per vehicle trip)
	Financial Support services for gas, food, hotel & other expenses during cancer treatment	Total residents served = 7 & Total spouses/family units supported = 16
Door-Tran, Inc. (Sturgeon Bay)	Half price travel voucher program	Reimbursed \$4,655 for 1,330 passenger ferry trips utilized through the W.I. Medical Travel Fund (MTF)
	Transportation Services	Total residents referred/served = 2
		1 residents referred from WICHP & 1 residents self-referred for services.
	Community Wide Volunteer Transportation Program	1 residents over the age of 60 utilized this service for a total of 1 one way trips
		Side note: Community Van was up and running for 2021
	Medical Transportation Management	0 residents was assisted with this service
Door County Medical Center (DCMC) (Sturgeon Bay)	LifeAssist Personal Response System 24 hour In Home Monitoring System	Total residents served = 19 with 17 units on the Island
		This includes 5 installations (3 by WICHP & 2 by DCMC) & 3 discontinuations, 5 referrals with all 5 starting services.
		United Way unduplicated client count = 18
DCMC Memory Care Clinic (Sturgeon Bay)	Memory/Dementia Screening and Assessment Geriatric Outreach Services	Total residents served = 6 which included 4 Island visits
		3 resident's referred for memory care services/dementia screening Also provides reassessments, outreach, assistance & information by memory clinic coordinator.
Door County Department of Human Services (Sturgeon Bay)	Adult Protective Services	1 resident referred
	Heating Assistance Program	1 family of 5 members referred

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS
Door County Public Health Department (DCPH) (Sturgeon Bay)	Annual Flu Clinic	2 Drive thru flu clinics & 1 Community Center clinic = 210 residents served via 3 clinics on 10/7/21, 10/28/21 & 12/2/21
DCPH w/Door County EMS, Door County Fire Chiefs Association, Town of Washington & WICHP	COVID-19 Vaccine Clinics (CVC)	3/25/21 CVC #1 = 261 vaccines administered at drive-thru clinic 4/15/21 CVC #2 = 261 vaccines administered at drive-thru clinic
DCPH Only	Vaccination Clinics	8/5/21 Administered 16 COVID-19 (C-19) vaccines 8/26/21 Administered 9 C-19 vaccines 9/16/21 Administered 10 C-19 boosters at Additional Dose Immunocompromised CVC 12/2/21 Administered 43 C-19 vaccines to children ages 5-12+ 12/28/21 Administered 31 C-19 vaccines/boosters to children ages 5 to 12+
DCPH w/Door County EMS, Door County Fire Chiefs Association, Town of Washington & WICHP	CVC Drive Thru w/Flu Clinics (See above for Flu Vaccine #'s)	10/7/21 Administered 46 C-19 vaccines/boosters 10/28/21 Administered 149 C-19 vaccines/boosters
		TOTAL COVID-19 VACCINES ADMINISTERED = 826
Neighbor To Neighbor (Sturgeon Bay)	Medical Equipment Loan Closet	Total residents (both year round and seasonal) served = 59 who borrowed 92 pieces of equipment. Total volunteers = 3 & total volunteer hours = 31 46 were 60+ years, 7 were 31-59, 3 were 18-30, 0 were 12-17 & 1 was 6-11. 28 were male , 30 were female & 1 was unknown. United Way unduplicated client client = 30
	Volunteer Caregiver Respite/Peer to Peer	Total residents & spouses served = 4 Total volunteers = 3 & total volunteer hrs. = 21.75
	Companion Program	4 residents & spouses/family units utilized this service. 2 new referrals/started services
Options for Independent Living (Green Bay)	Adaptive Technology Services New Service end of 2019 into 2020	Total residents served = 7 & Total family units served/supported = 11 5 Home visits provided for 7 residents to assess/implement adaptive technology to increase safety & support functional independence in home.
Unity (De Pere/Green Bay)	Hospice, Treatment Plus (formerly Palliative Care) and Bereavement Services	Total residents served = 14 & Spouses/family units supported = 50 10 residents were ongoing from 2021, 2 new residents started service in 2020 & in addition 2 residents received in the hospital
Washington Island Ferry Line	Medical Travel Fund program for physician ordered therapy and/or cancer treatments	1,330 one way passenger trips and 364 one way vehicle trips servicing 31 residents & 54 spouses/family units United Way unduplicated client count = 39
WICHP Sponsored Programs	Blood Pressure Screenings	Total BP's = 23 which served 20 residents. Monthly church clinics = 5, Tuesday morning clinics = 14, Island Fair cancelled d/t COVID-19

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS	
		Home/office visits = 3. One volunteer provided 4 hours.	
		Due to the pandemic, all BP services remained on hold January thru July. Restarted in August and then put on hold Sept. thru December due to a spike in COVID-19 cases	
	In Home Assessments information, referrals,	Total home/office visits = 306 (185 residents & 134 family units served). Total hours = 151.25 Total miles = 298.2(home visits only)	
	education and assistance provided by R.N./Director & Staff	Home visits = 61 for 47 hours Total served 37 residents & 42 family units. Office visits = 245 for 104.25 hours. Total served 148 residents & 92 family units	
		Home visits were modified in August continuing into the Fall/Early Winter depending on COVID-19 activity	
		United Way unduplicated client count = 100	
WICHP (continued)	Advocacy	Total residents served = 58 & total family units served = 47	
		Assisted with C-19 testings questions and traveling	
		Assisted with arranging transportation home for resident from Green Bay hospital	
		Assisted with obtaining clothes/personal items for resident in Green Bay hospital	
		Assisted with multiple prescription pick-ups in Sturgeon Bay for several residents	
		Coordinated wood delivery for resident & spouse on hospice	
		Assisted with securing masks during C-19 pandemic	
		Assisted with getting emergency ferry expense covered by charities for resident	
		Numerous assists with Public Health and County to get multiple residents C-19 vaccine appointments	
WICHP (continued)	Advocacy	Assisted resident with getting cardiac rehab information at Scandia	
		Assisted resident in getting a ride with the Community Van for on Island appointments	
		Assisted resident in obtaining lift chair	
		Assisted multiple residents to secure caregiver respite help for spouse/family member	
		Assisted multiple residents to connect with new dentist	
		Assisted with med question & contacted provider with permission to discuss this concern on behalf of elderly resident	
		Worked with seasonal resident to find rehab care for spouse in Door County--multiple phone calls & emails	
		Deliver DME for resident	
		Worked with local therapist & her client re:multiple WICHP supportive services	
		Met with resident and her healthcare advocate re:upcoming surgery and logistics-multiple phone calls & emails	
		Secured cleaning help for elderly seasonal residents	
		Assisted resident with medical billing questions at DCMC w/their permission to speak on their behalf	
		Made transportation inquiries for resident having surgery and need assistance from hospital to rehab	
WICHP (continued)	Advocacy	Assisted resident with spouse's discharge paperwork & facilitated getting a needed prescription with our clinic	
		Provided caregiver support for family member of elderly relative and answered HIPPA/HCPOA questions	
		Assisted resident with transportation to C-19 vaccine clinic	
		Provided caregiver support to multiple residents/family members	
		Assisted resident with insurance questions and follow up with ADRC	
		Assisted older resident to locate help to put his new walker together	
		Arranged video meeting for deaf resident with ADRC to get Medicare/insurance questions answered	
		Assisted resident in locating flu vaccine information as needed for proof with hospice organization	
		Facilitated dental home visit for elderly resident	
		Provided support and guidance regarding insurance and hospital billing questions--connected to ADRC for follow up	
		Assisted family members with HCPOA questions	

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS	
		Assisted deaf caregiver for elderly parent with contacting the electric co-op regarding a power outage/blown transformer	
		Facilitated connection to ADRC for multiple HCPOA, insurance & legal questions for resident/spouse.	
		Assisted & secured off Island lodging for resident/spouse for winter d/t medical reasons	
		Facilitated connection to WICHP services for young couple facing some complex medical issues	
		United Way unduplicated client count = 48	
WICHP (continued)	Outreach--New in 2021	1/4/21 Phone interview with Peninsula Pulse reporter (Debra Fitzgerald) re: C-19 Volunteer & WICHP Services	
	Outreach--New in 2021	1/29/21 Phone meeting with Katie Andrus re: Elder Rights Project (ED & OM attended)	
	Outreach--New in 2021	2/12/21 60 Valentine's Day cards from W.I. school kids were distributed via MOWS, carry out Meals, Mann's grocery store & Personal Drop off by Roxanne	
	Outreach--New in 2021	3/11/21 Phone interview with Door County Daily News report Tim Kowols re: upcoming C-19 vaccine clinics & Farmer to Families event--on local radio news broadcasts that day	
WICHP (continued)	Outreach	3/13/21 Mason Steamboat Dinner = 72 meals Worked with Sturgeon Bay Masons, Washington Island Ferry Line & 11 community volunteers to coordinate the delivery of the meals.	
	Outreach--New in 2021	3/26/21 60 cards distributed from the W.I. school kids via MOWS, carry out meals, Mann's grocery store and ferry	
	Outreach--New in 2021	4/19/21 Community health story submitted to Office of Rural Prosperity (Greater GB Community Foundation made connection)	
	Outreach--New in 2021	4/23/21 60 cards distributed from the W.I. school kids via MOWS, carry out meals & Mann's grocery store	
	Outreach--New in 2021	4/30/21 & 5/3/21 Phone interviews for WICHP article in the Electric Co-op magazine about our local C-19 vaccine clinics	
	Outreach	8/18/21 Attended United Way of Door County's in person Campaign Kickoff in Baileys Harbor	
WICHP (continued)	Outreach--New in 2021	9/9/21 Presented at UWGB Panel Presentation re: "Silver Linings & Insights"--this resulted from the Excellence in Nonprofit Leadership Course the ED took online via UW Extension	
	Outreach	10/8/21 & 10/9/21 Collaborated with Door County Public Health & UW Oshkosh on the Door County Well Water Study for 14 participants who collected 17 samples (some residents have multiple properties)	
	100+ Women Who Care DC New in 2021	10/25/21 Attended meeting and Liz Hecht presented about WICHP's services to the 100+ Women Who Care of Door County ED did Q & A after presentation.	
	Outreach--New in 2021	11/1/21 Phone interview with Emily Small regarding a grant article for the Observer Newspaper	
	Outreach	11/12/21 Attended Annual Caregiver Conference at Door County ADRC	
	Outreach	11/13/21 Fall Mason Dinner = 72 meals Worked with Sturgeon Bay Masons, Washington Island Ferry Line & 11 community volunteers to coordinate the delivery of the meals.	

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS
	Outreach--New in 2021	11/15/21 Online meeting with Jenn Hull, graduate student to discuss WICHP services and their community impact
		Total residents served/reached through outreach events = 750 TO 800+
WICHP (continued)	Direct Ask Donation Letter-Highlighting COVID-19 Services (3rd Year)	Total number of letters sent = 1,115 year round/seasonal residents
WICHP (continued)	Facts of Life Luncheon (FOLL) Program	Program remained on hold through 2021 due to the COVID-19 pandemic
	FOLL/Intergenerational Events	Events remained on hold through 2021 due to COVID-19 pandemic
WICHP (continued)	COVID-19 Events Continuing through 2021	
	Boxholders/Educational Information Flyers	WICHP mailed out a boxholder in early March when the 1st C-19 vaccine clinic was being scheduled. Subsequent clinics were advertised via posters around town, on website & Facebook
	(Outreach Event)	3/8/21 Boxholder #1 sent to 420 households--COVID-19 Vaccine Clinic Information
WICHP (continued)	WICHP Bulletin Board at Grocery Store	Ongoing C-19 posts on our bulletin along with other notices (ie-Public Health, Well Study Project, etc).
WICHP (continued)	Other Outreach	Ongoing announcements via The Observer & The Tidings weekly newsletter re:WICHP Volunteer Services Attended online Facebook Live Updates Ongoing COVID-19 updates/handouts provided to Food Pantry for distribution to participants Posting Public Health & State C-19 updates up to 3 times a week to Facebook
WICHP (continued)	Volunteer Errand Service	Total requests served = 63 Total residents served = 17 Total volunteers utilized = 18 Service breakout: Grocery shopping = 18; Prescription pick up = 3; Freight/ferry pick up = 33; Arrange transportation = 2; Miscellaneous errands =8 (Bank deposit, mail pick up, assist w/internet & phone issues, change light bulbs, put walker together & assist w/opening & closing of garage windows).
WICHP (continued)	Volunteer Telephone Check In Program	Residents/Households served = 20 Volunteers = 7 Volunteers are checking on folks and their well being in addition to see if they need anything which are related to the WICHP staff for follow up as needed.
WICHP (continued)	ALL CALL Emergency Management Group	Attended biweekly meetings online to receive County & COVID updates --discontinued after 4/15/22
WICHP (continued)	UW Green Bay Extension	Attended monthly to bi monthly online Nonprofit Conversations with Brown County Nonprofits to discuss various nonprofit topics

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS	
		<p>Conversations ran January to June & restarted in December</p> <p>Topics vary but have included: Engaging Your Board of Directors; Safely Emerging from the Pandemic; All Things Volunteer; Diversity, Equity & Inclusion; Advocacy & Engagement; Have You Changed Your Fundraising Strategy; Risk Assessment, Ethical & Legal Concerns.</p>	
WICHP (continued)	UW Green Bay Extension	<p>Feb to June--ED attended online courses for "Excellence in Nonprofit Leadership" & earned a "badge."</p> <p>2/5/21 Course #1: Fundraising</p> <p>2/19/21 Course #2: Board Development</p> <p>3/12/21 Course #3: Foundations of Financial Management</p> <p>4/9/21 Course #4: Human Resources Management</p> <p>4/30/21 Course #5: Marketing & Communications</p> <p>6/13/21 Submitted Capstone Project: "Post COVID-19 Action Plan"</p>	
Lakeshore CAP/Trinity Lutheran Church/WICHP	Food Pantry	<p>2021 = 242 Household Units (476 adults & 64 children = 540) These are year to date totals. Total volunteers = 13 & total volunteer hours = 468. Total donated food = 3,797 lbs.</p> <p>Average monthly distribution = 20.2 household units (45 adults & 5.3 children)</p>	
Food Pantry Coalition	W.I Fire Department	<p>3/12/21 Farmers to Families Food Boxes = 48 distributed</p> <p>New in 2021 R/T COVID-19 4/9/21 Farmers to Families Food Boxes = 48 distributed</p> <p>4/23/21 Farmers to Families Food Boxes = 48 distributed</p> <p>5/7/21 Farmers to Families Food Boxes = 48 distributed</p>	
Washington Island Lions Club	Charitable Eyeglass Program (New in 2019)	<p>6 residents were served by Dr. Caroline Reiter, W.I.</p>	
Door County (Sturgeon Bay): Aging & Disability Resource Center (ADRC)	Caregiver Support Group (Island)	<p>Met one time with 2 participants on 8/6/21 (Normally meets monthly)</p> <p>WICHP Director is the facilitator and group will continue to meet monthly in 2022 pending on pandemic activity</p> <p>Group was suspended in January to July & again September to December due to COVID-19 pandemic--explored online platform but received no interest</p>	
ADRC (continued)	Island Meal Site--Congregate Dining	<p>23 residents participated with 427 meals (when meal site was open in early Summer into late Fall)</p> <p>Total volunteers = 2 for 1.0 hour (valued at \$26.96)--this is significantly reduced due to meal site being closed r/t pandemic</p>	
	Island Meal Site--Carry Out	<p>37 residents participated with 936 meals (pick up service)</p> <p>Worked with ADRC to send out updated meal program letter & site openings/closures</p> <p>Meals continued to be offered 3 days a week (MWF) in 2021</p>	
ADRC (continued)	Home Delivered Meals (Island) Meals on Wheels = MOWS)	<p>1,988 meals were delivered to 30 homebound residents/caregivers</p> <p>30 residents participated in MOWS. 11 of 30 were new starts, 1 was a restart & 2 changed from dining in to MOWS</p> <p>Total volunteers = 10 for 282 hours (valued at \$7,499.38)</p>	

WICHP ANNUAL ACTIVITY REPORT 2021-Updated 11-1-22

AGENCY OR PROVIDER	SERVICE	NUMBER OF PARTICIPANTS	
		United Way unduplicated client count = 22	
ADRC (continued)	Frozen Meal Program for Home Delivered Participants New in 2020 & continued in 2021	19 participants who received 736 frozen meals to supplement on weekends for Meals On Wheels participants Started in response to COVID-19 pandemic to supplement homebound/shut in residents	
	Farmer's Market Nutrition Program Vouchers	1 resident utilized this service on the Island	
ADRC (continued)	Provide information & assistance with connecting seniors to services including Elderly Benefits Specialist & Disability Benefits Specialist. Also perform Functional Screens to assist clients access to Family Care Services when appropriate.	Information & Assistance Specialist calls to Island residents = 22 Island Consumer Calls to the I & A Specialists = 87 Functional Screens = 21 (verifying number) 5 residents referred by WICHP	
ADRC (continued)	Disability Benefits Specialist (assists adults ages 18 to 59)	4 Island client contacts were made and phone contacts reported on from DBS 2 residents referred by WICHP (waiting on stats from ADRC)	
ADRC (continued)	Elderly Benefits Specialist (assists adults age 60 and above)	Had contact with 16 residents which includes Island residents during Medicare Open Enrollment 7 residents were referred for Medicare/insurance or benefits information	
Geraldine Veneman, MSSW, LCSW "Together We'll Get There"	Counseling, Psychotherapy & Mediator Services	1 resident referred for mental health/counseling concerns & worked with provider in agreement with another resident for supportive services from WICHP during her treatment	
HELP of Door County	Domestic Violence Services Started reporting in 2021	2 residents received domestic violence services	
Active Senior Options	Do Good Door County New in 2021	12/4/21 Attended Community workshop w/multiple organizations. Mission is to "Improve the Aging Experience in Door County." Continuation of the "They Is Us" project from 2016 & work will be ongoing for the new few years.	